# SYRACUSE UNIVERSITY ATHLETIC DEPARTMENT

# CATASTROPHIC INCIDENT GUIDELINE

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#### CATASTROPHIC INCIDENT GUIDELINES

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# SYRACUSE UNIVERISTY ATHLETIC DEPARTMENT Catastrophic Incident Guidelines

#### I. INTRODUCTION AND DEFINITION OF CATASTROPHIC INCIDENT

The Syracuse University Athletic Department's Catastrophic Incident Guideline will be activated when the following catastrophic incidents (CI) occur:

#### 1. Sudden Death of a Student-Athlete, Coach, or Staff Member

- Death during competition, practice, or conditioning
- Death during travel
  - -SUAD official business
  - Personal (e.g. automobile, airline accidents)
- Non-athletic accidents (e.g. falls at home)
- Unknown medical anomalies (e.g. heart attack, stroke, illness)
- Victim of a crime (e.g. homicide)
- Suicide

#### 2. Disability / Quality of Life Altering Injuries

- Either during Syracuse University Athletic Department participation and/or travel, or during non-athletic activities
- Spinal Cord Injury-resulting in partial or complete paralysis
- Loss of Paired Organ
- Severe Head Injury
- Injuries resulting in severely diminished mental capacity or other neurological injury that results in inability to perform daily functions (e.g.-coma)
- Irrecoverable loss of speech or hearing (both ears) or sight (both eyes) or both arms or both legs or one arm and one leg

#### II. CATASTROPHIC INCIDENT MANAGEMENT TEAM (CIMT)

- 1. Director of Athletics
- 2. Head Athletic Trainer
- 3. University Spokesperson
- 4. Director of Athletic Communications
- 5. Director of Risk Management, (alternate) Risk and Insurance Manager
- 6. Additional personnel as deemed appropriate by CIMT

#### III. IMMEDIATE ACTION PLAN

The following action plan will appropriately apply steps to manage a catastrophic incident. While applying these steps, Syracuse University Athletic Department Personnel will keep in mind the following goals:

- Get all pertinent facts regarding the incident accurately and expeditiously
- Accurately document all events, especially list all participants and witnesses
- Secure any or all available materials/equipment involved
- Respect the dignity of the individuals involved
- Immediate communication within the catastrophic incident management team (CIMT)
- Only members of the CIMT, or individuals they designate, are to speak on the incident to family members, media, other staff members, student-athletes or coaches-No one else has clearance to speak on the incident
- Instruct student-athletes they are not to speak to anyone regarding the incident
- Any communication with the media is handled through the Office of Athletic Communications and/or the Syracuse University Spokesperson. All information deemed appropriate for release to the media will be determined by Syracuse University Senior Administration

#### IV. CHAIN OF COMMAND AND AREAS OF ACTION:

After being informed of a catastrophic incident, the following individuals should be notified to commence their responsibilities:

- During Syracuse University Athletic Department participation/travel:
  - Head Athletic Trainer or Director of Athletics
- Non Syracuse University Athletic Department activities:
   Director of Athletics

#### **DIRECTOR OF ATHLETICS**

- Notifies or is notified by Head Athletic Trainer of a catastrophic incident
- Notifies Senior Vice President for Business, Finance, and Administrative Services who in turn enacts any catastrophic incident procedures for the University
- Notifies Director of Risk Management
- Notifies additional athletic department administrative staff (All Associate Directors of Athletics, Director of Office of Athletic Communication, and Director of Compliance)
- Notifies Director of Public Safety
- In the event the CI is non-athletic, the Director of Athletics notifies Head Coach of Sport
- Notifies University Spokesperson
- Notifies NCAA Faculty Athletics Representative

## SENIOR VICE PRESIDENT FOR BUSINESS, FINACNE AND ADMINISTRATIVE SERVICES

- Notifies Chancellor
- Notifies Vice-Chancellor
- Notifies Senior Vice-President for Human Services
- Notifies Risk Manager of Syracuse University
- Notifies Senior Vice President for Student Affairs

#### **HEAD ATHLETIC TRAINER**

- Notifies Director of Athletics, Head Team Physician, Sports Medicine Staff, and Insurance Specialist
- Notifies Head Coach if incident occurs during non-practice participation, or when coach may not be present (e.g.-conditioning)
- Coordinates, along with Head Team Physician, communication with any physicians involved in the Catastrophic incident medical care
- Communicates with Risk Manager and legal counsel
- Communicates with Director of Office of Athletic Communications
- Along with Insurance Specialist, provides any insurance information
- Notifies counseling services
- Notifies Dean of Hendricks Chapel
- Notifies NCAA Catastrophic Injury Service Insurance Carrier

#### **TEAM PHYSICIAN**

- Communicates with Director of Athletics and Head Athletic Trainer on medical facts and events
- Communicates with any local medical personnel hospital or medical facilities regarding medical facts of catastrophic incident
- Works with Head Athletic Trainer in providing information for NCAA insurance

# SYRACUSE UNIVERSITY ATHLETIC DEPARTMENT ADMINISTRATIVE STAFF

- <u>Director of Athletic Communications:</u> coordinate any media release with the Director of Athletics, Head Team Physician, and Head Athletic Trainer along with the Syracuse University Spokesperson. **NO RELEASE** will be made until parents/guardians are informed.
- Associate Director of Athletics for Finance: will coordinate any travel plans and housing for parents, staff, coaches or team
- <u>Associate Director of Athletics/Alumni:</u> have prepared statement cleared by Syracuse University Spokesperson to answer any questions from donors
- Associate Director of Athletics/Academics: notifies professors of incident and impact on class/grades
- <u>Director of Compliance:</u> will provide guidance regarding payment of incidental expenses and interpretive support relating to any NCAA regulations
- All Associate Directors of Athletics available to assist in process as assigned by CIMT

#### COACHING AND SUPPORT STAFF

- Notify Director of Athletics and Head Athletic Trainer of Catastrophic Incident
- Follow I mmediate Action Plan
- Encourage Student-Athletes to not discuss incident until cleared to do so by Syracuse University Athletic Department
- Support Student-Athletes and facilitate CI Guidelines as outlined

#### **RISK MANAGER**

- Notify Syracuse University Insurance Carrier
- Enact any Catastrophic incident procedures for Syracuse University Administration
- Work collaboratively with Syracuse University Athletic Department to gather incident facts
- Communicate with Syracuse University Legal Counsel

#### SENIOR VICE PRESIDENT FOR STUDENT AFFAIRS

- Coordinate communication with Athletic Department and Student Affairs Activities
- Help facilitate efforts of Athletic Department, parent's office, counseling services and campus Catastrophic incident Stress Management Team (for counseling of team, coaches, staff)

#### COUNSELING SERVICES

- On Call 24 Hours Daily at 443-2666/443-4715
- Activate Catastrophic Incident Stress Management Team to provide immediate grief counseling to student-athletes, coaches, and staff
- Provide any follow-up counseling post-incident to student-athletes, coaches, or staff members

#### DEAN OF HENDRICKS CHAPEL

- Offer immediate assistance as appropriate
- Notify appropriate clergy as appropriate
- Arrange for any on campus memorial service

#### **FACULTY REPRESENTATIVE**

• Serve as faculty liaison to campus for the Athletic Department

#### INSURANCE SPECIALIST

• Communicate health insurance procedure information as needed

# V. CRIMINAL CIRCUMSTANCES (ACCIDENT, ASSAULT, HOMICIDE, SUICIDE)

#### PUBLIC SAFETY

- Public Safety notified immediately of catastrophic incident involving possible criminal activity
- Director of Public Safety notified
- Public Safety communicates with Syracuse Police Department
- Public Safety communicates information as appropriate to CIMT

### VI. AWAY CONTESTS-COACHES, ADMINISTRATORS AND STAFF MEMBERS

- I mmediately notify Director of Athletics and Head Athletic Trainer of CI
- Work with local hospital, Sports Medicine Staff, Athletic Department, or Police to assist in process and gather information to update the Director of Athletics and/or Head Athletic Trainer
- The Head Coach and/or Administrator remains on site after team departs to coordinate communication and arrangements with Syracuse University Administration until relieved by a Syracuse University Representative

#### VII. SUMMARY CHRONICLE

- A detailed written summary chronicle will be prepared following any catastrophic incident which identifies and explains the activities of those who participated in and responded to the incident
- This chronicle will be used to critique the process, its efficiency and effectiveness, and will be used as the basis for review of procedures